

# Kokomo24/7<sup>®</sup> Safety Cloud<sup>™</sup>

*Health and Safety + Business Continuity Platform*

Case Management, Anonymous Report, Emergency Management, Compliance Management – CerTrax<sup>™</sup>+VaxTrax<sup>™</sup>+TesTrax<sup>™</sup>, Juxtaposer<sup>™</sup>, Panic Button, Occupancy Management – Hoteling+Scheduling, OwlPass<sup>®</sup>, COVIDTracker<sup>™</sup>

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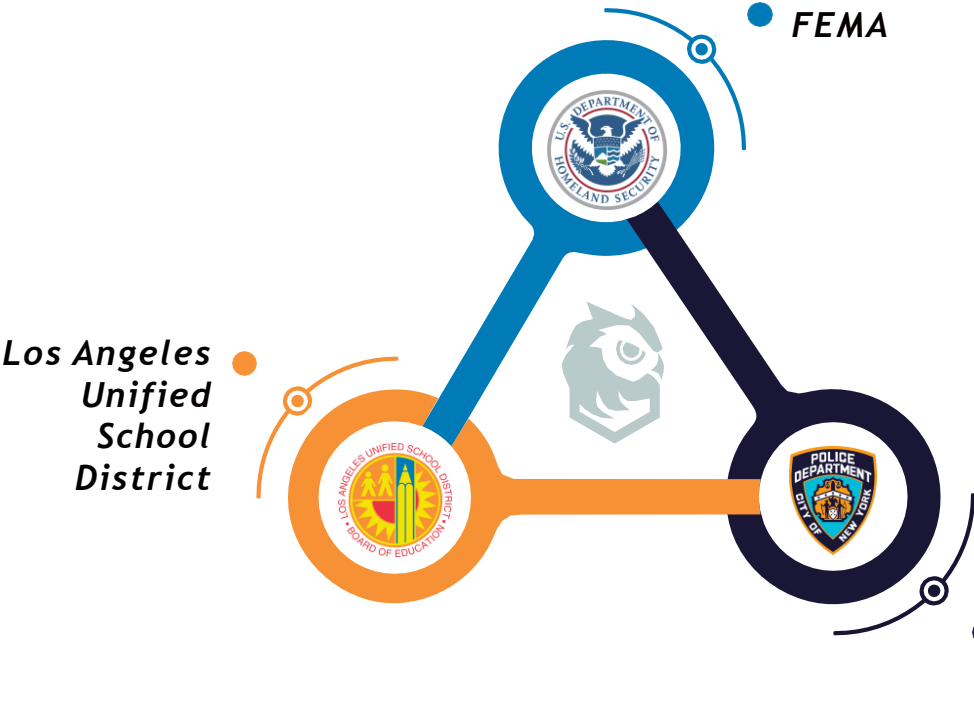
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# { History }

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### Founder's Background

- 14 Years of Tier-1 Consulting**  
PricewaterhouseCoopers, IBM, Microsoft
- 8 Years Solution Architect at Microsoft Consulting Services**
- Chief Architect at NYPD CTB**  
And FEMA, Department of Homeland Security
- BSEE from Purdue University**  
Electrical Engineering

# Serving Over 1,000,000 Users from 110+ Clients

<p>EDUCATION</p>	<p>MANUFACTURING LOGISTICS</p>	<p>PUBLIC SECTOR NON - PROFIT</p>	<p>LAW PROFESSIONAL SERVICES</p>	<p>HEALTHCARE RETAIL</p>	<p>FINANCIAL SERVICES ENTERTAINMENT</p>

# Growth and Roadmap



## Data Collection Management

ESCALATE™  
Tip-line, Triage  
TruScore®



## Incident Management

CASES™  
Record Management,  
Compliance,  
Accountability



## Emergency Management

TRIAGE™  
Notification, Forms,  
Resources,  
Situational Awareness



CovidTracker™  
Health and Safety  
Compliance, Access  
Control



HealthWallet™  
OSHA, Vaccine  
Test Record  
Management, Verification



OwlPass®  
Event Safety Protocols,  
Attestation, Vaccine  
Verification, Contact  
Tracing, Access Control



## Workplace Health, Safety, and Wellness

Diagnostics for Workforce and Consumers, Pharma,  
Dental, Healthcare, Mental Health

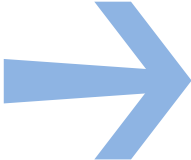
## School Safety and Operation

Mental Health, Anonymous Report, Vaccine Records,  
Diagnostics, Guest Management, Emergency  
notification, Emergency Alert



## Platform

ITSM, CRM, Field Service Management, Communication  
Management, Managed Services Operations



**Verticals**

ITSM, CRM, Field Service Management, Communication Management, Managed Services Operation

**Managed Services  
Cyber Security**  
Managed Services Operations, Compliance, Incident Logging, Orchestration

**Manufacturing**  
Ecommerce, Food (Meat, Produce, etc.) Tracking Rewards, Fan Engagement

**Healthcare**  
Telehealth, Mental Health, Proctoring

**Entertainment / DTC**  
OwlPass®, Registration, Ticketing, Privacy Enforcement, Geo-tagging

**Retail / Supply Chain**  
Ecommerce, Food (Meat, Produce, etc.) Tracking Rewards, Fan Engagement

**Logistics / PropTech**  
Cruise Safety, Tire Safety, Reverse Logistics

**ESG / DEI / InsuTech**  
Score Card by TruScore®, Evidence Dashboard

**Learning / Training**  
"RHF" online training, Professional Development, License and Entitlement

**Incubation**

Since 2019, Predicative Analysis, A.I. driven Automation, TruScore™  
Since 2023, Farmers Market, Food Trucks, Ethnic Community

# { The Platform }


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# 10


## Products One Platform



**KOKOMO CASES™**

Incident Management, Report, Analytics, Compliance


ServiceNow®, Salesforce



**KOKOMO ESCALATE™**

Tip-line, Anonymous Reports, Panic Button, Heatmaps


Safe2Tell, etc.



**KOKOMO TRIAGE™**

Emergency Operation Center, Situational Awareness, Alerts, Task Orchestration


EverBridge®, VEOCi



**KOKOMO NOTIFY™**

Text, Voice, Email Alerts, 2-way communication, FEMA, Report back


Raptor, Rave (Motorola)



**KOKOMO CREDENTIALS™**

Entitlement, License, Training, Renewal record management

Thales®



**KOKOMO HOST™**

Guest Management, Visitor Volunteer Management, Visitor Tracker


Envoy®



**KOKOMO ACCESS™**

Telehealth, Mental Health, Attestation, Immunization Records


Condeco®



**KOKOMO FORMS™**

Dynamic forms, Assessment, Questionnaires, Checklist, Survey, Reminders


Qualtrics®, Google Forms



**KOKOMO WELLNESS™**

Telehealth, Attestation, Immunization, Contact Tracing, Threat Assessments

Customized on CRM/ITSMs



**KOKOMO OWLPASS™**

Ticketing, Event Management, Tracking, Check-in/out, Analysis

Ticketmaster®, Evite



# { Use Cases }

# Workplace

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# Top Use Cases - #1

## Track, Manage, and Prevent Workplace Issues



### Digitize Data Points

- Enter custom cases
- Track updates in real-time



### Visualize the Story

- The bigger data picture
- Reporting, charts



### Keep in Communication

- Automatically or manually
- To departments or people



### Solve & Prevent

- Data tells the story
- Ensure compliance

## Top Use Cases - #2

# Increase Employee Engagement



### Customize

- Any type of feedback
- Surveys, mental wellbeing



### Implement

- Within entire company or department



### Measure & Benchmark

- Collect and improve



### Report

- Your metrics and improvements

## Top Use Cases - #3

### Safeguard Your Workplace by Managing Entry Points



#### Screen

- Collect customized feedback
- Screen against offender lists



#### Integrate

- Access control
- Facial authentication



#### Approve

- Admit “approved” visitors



#### Track

- Scan in/scan out

# Top Use Cases - #5



## Use Telehealth to Create a Culture of Health and Wellness



### Enable

- General health
- Mental wellness



### Engage

- General health feedback
- Mental wellbeing feedback



### Resource

- Convenience
- Fill gaps



### Productivity

- Increase attendance and engagement

# { Common Use Cases }

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# Top Use Cases - #4



ITSM to  
improve  
overall  
efficiency



### Accountability

- Hardware
- Software licenses



### Track

- Multiple locations
- Hybrid work
- Service ticketing



### Save

- Money
- Time



### Visualize

- Real-time awareness of organizational resources

## Top Use Cases - #6

# Audit Locations Through Site Surveys



### Customize Questions

- Sustainability, processing, etc.
- Harvesting, processing, etc.



### Track

- Centralized dashboard to collect issues or tasks



### Communicate with Decentralized Workforce

- Send tasks or follow ups automatically or manually
- To departments or people



### Report Findings

- Per location or aggregate
- Metrics and improvements



# Top Use Cases - #7



## Protect Your Workforce with Mobile Emergency Alert



### Create Culture of Safety

- Equip field workers with reassurance



### Plan Your Risk Management Strategy

- Pre-configure emergency alerts



### Direct Emergency Help

- Internal resources
- Local police/fire



### Open two-way communication channel

- Recipients may be prompted to respond back
- Gather "I'm okay" or "I need help" data



## Amtrak<sup>®</sup>

Kokomo24/7<sup>®</sup> was able to secure the second largest school district in the US as a customer by providing:

- ✓ **Multiple solutions in one platform.**
- ✗ Competitors provide one solution.

Amtrak<sup>®</sup> was able to shed their \$42M custom-built software solution in place of a more robust and less expensive solution platform from Kokomo24/7<sup>®</sup>.

- ✓ **High level of customization at a low cost.**
- ✗ Competitors don't provide customization, and if so, charge exorbitant fees.

Amtrak<sup>®</sup> was able to custom configure solutions with Kokomo based on their unique use case needs for a fraction of the cost of their previous provider.



## The Academy Oscars®

Kokomo24/7® was able to secure the second largest school district in the US as a customer by providing:

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Amtrak® was able to custom configure solutions with Kokomo based on their unique use case needs for a fraction of the cost of their previous provider.

**LAUSD**  
UNIFIED

Continuously expanding to

- Immunization Digitization
- Asset Management
- Visitor Management
- Facility Management
- IT Service Dispatch
- Transportation

2019



**KOKOMO  
CASES™**

Be better prepared to prevent, respond to, and recover from any maintenance or emergency issues that arise through one centralized dashboard.



**KOKOMO  
ESCALATE™**

Increase the number of incident reports by providing employees with the ability to either publicly or anonymously report incidents 24/7.

2022



**KOKOMO  
NOTIFY™**

Send customizable alerts via email, SMS, and mobile push notifications for both emergency and non-emergency events to keep everyone informed and connected (comes with an optional panic button feature).



**KOKOMO  
OWLPASS™**

The One-Stop Solution To Simplify Health And Safety Protocols For Any Event - internal or external.



**KOKOMO  
WELLNESS  
TRACKER™**

First in the market, Wellness Tracker™ is a single solution for corporations, schools, and communities to handle all the health and safety of employees, students, and visitors.

2023



**KOKOMO  
HOST™**

Safely manage and track all company guests with customizable surveys that fit to your screening criteria.



**KOKOMO  
FORMS™**

Customizable forms for anyone for any purpose.



**KOKOMO  
ACCESS™**

Manage return to work. Maximize and manage shared workspaces with ease.



**KOKOMO  
WELLNESS  
TRACKER™**

First in the market, Wellness Tracker™ is a single solution for corporations, schools, and communities to handle all the health and safety of employees, students, and visitors.



ISTAR



LASAR



Emergency  
Alert



School  
Opening



Return to  
School



Accelerated  
Days



Observation  
Coaching



Patrolling



Telehealth

# { The Products }

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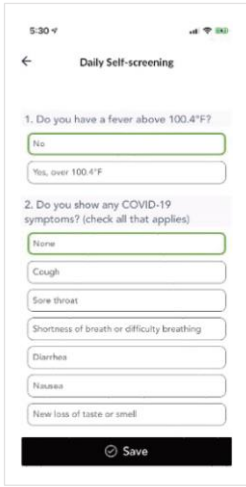
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# 1 Kokomo FORMS™ with Integration Options

## Optional

1

Forms



2

Badges



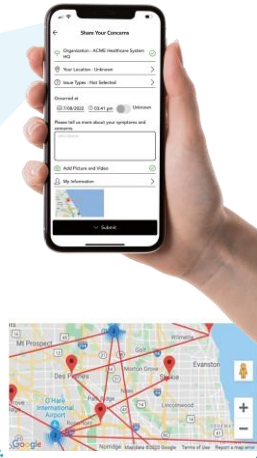
3

Kiosk / Face Recognition



4

Check In  
Geo-fencing



5

Key Swipes

6

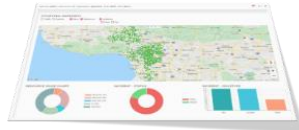
Access Control



7

Tracking and Tracing

IoT, RFID, NFT, etc.





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**brings**

**Qualtrics®  
Google/Microsoft Forms**

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## Identification

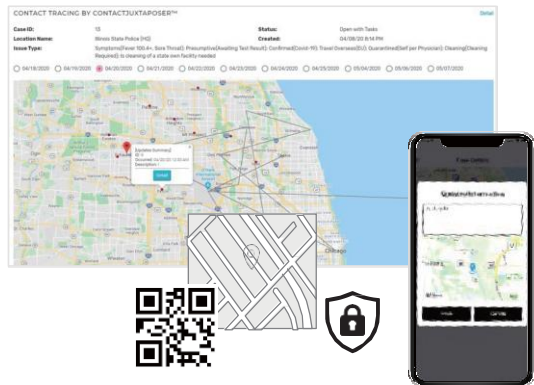
- **Manual** (Interview)
- **Semi real-time** (Check-in)
- **Real-time** e.g. Badge, Geo-fencing (GPS), Wearables (BLE,RFID)

## Listing

- **Potential Contact**
- **Presumptive**

## Follow-up

- **Notification**
- **Check-list**
- **Tasks, Updates, Audit Trail**



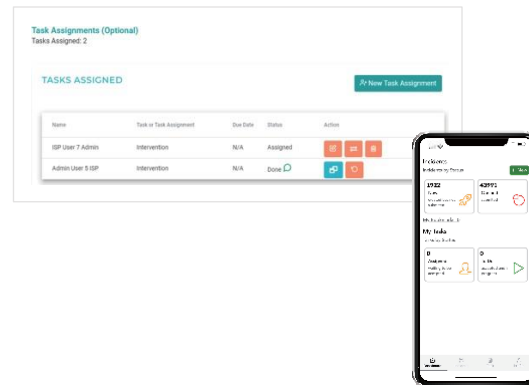
**Persons Involved\***  
Number of persons involved: [6]

This is a list of persons involved in this case. Please specify their type accurately.

[+ Add New Person Involved](#)

List

Type	ID/User Type	First Name	Last Name	Gender	Action	Additional Forms
Contact	Parent/Community Member/Contract Professional	Connor	Lee	Male	✓ ✗	
Contact	General Public/Citizen	Daniel	Lee	Male	✓ ✗	
Contact	Parent/Community Member/Contract Professional	Sara	Smith	Female	✓ ✗	
Tested Positive	Employee	Caren	Lee	Female	✓ ✗	
Contact	Employee	Daniel	Lee	Male	✓ ✗	
Tested Positive	Employee	Andrew	Dr. Dennis	Male	✓ ✗	





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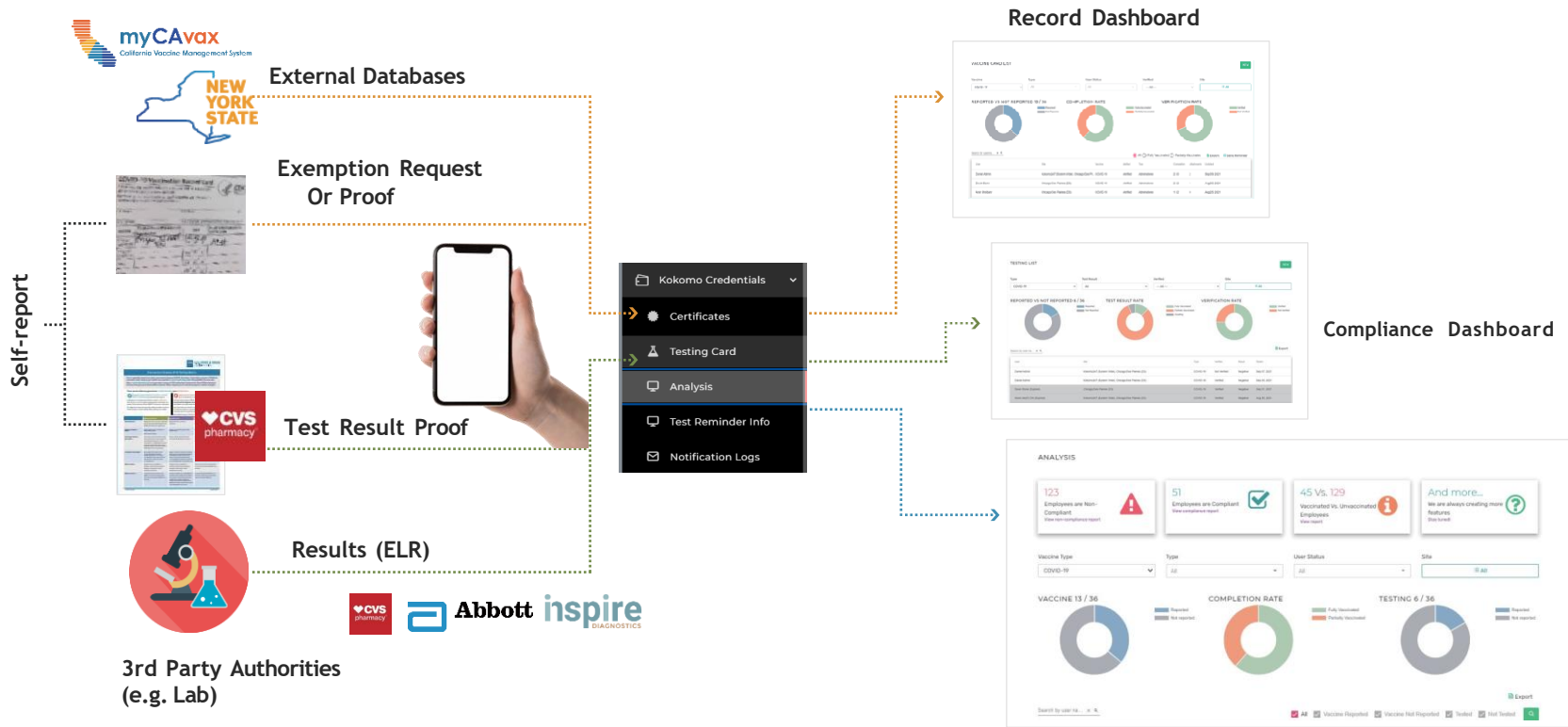
**brings**

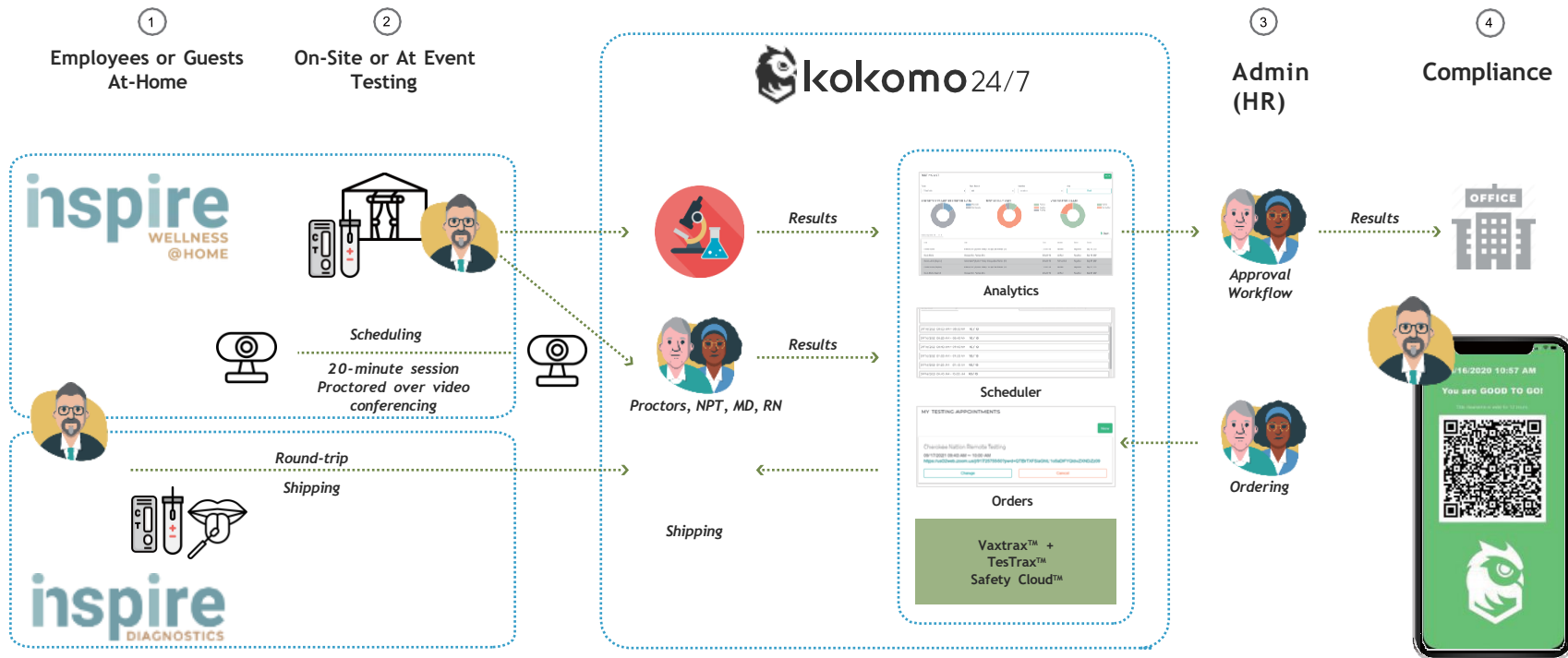
**ServiceNow®  
Salesforce®, ZenDesk,  
+ FSM, WFM, EDM, etc.**

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**THALES®**  
**Entitlement Management**  
**License Management**

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## Screening

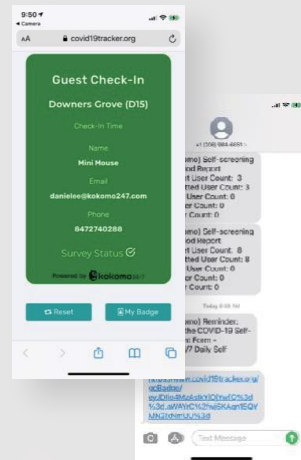
Pre-registration via SMS or Email

Onsite via QR code

Multi-lingual

Screening Questionnaire

Virtual Badge



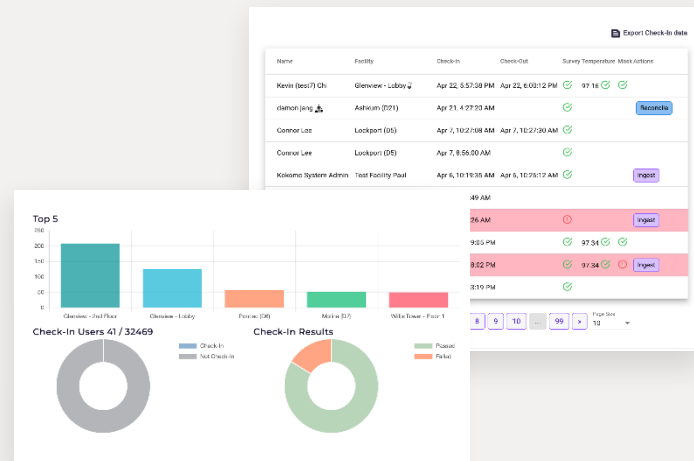
## Management

Single Management Portal

Traffic analysis by checkpoints

Integrate to Kokomo CASES™

Provisional Reconciliation





brings

**Envoy™,  
Field Service Management**

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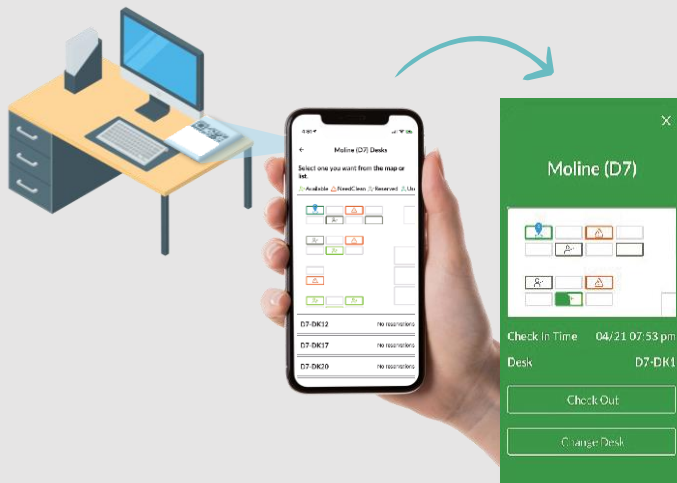
## Hoteling and Resource Booking

Reserved, In-Use, and Cleaning-Needed

Future Reservation by Role & Location

Change Resource (e.g. Desk, iPad, etc.)

Check-in & out

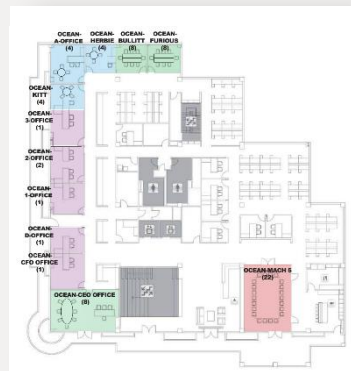


## Analytics

Capacity Control (Block-off by % or selection)

Contact Tracing

Utilization Analysis







**brings**

**Envoy™, Condeco,  
+ Field Service Management**

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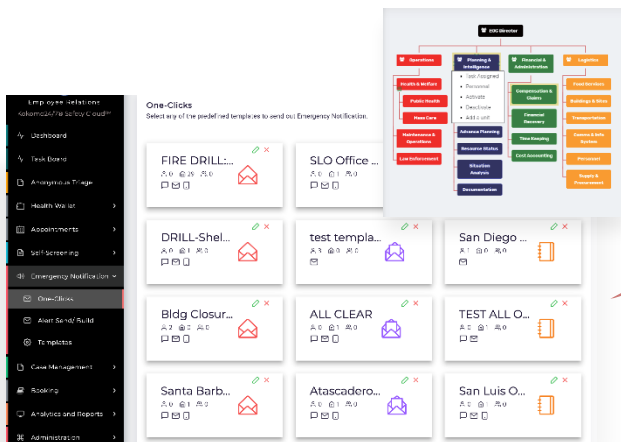
## Notification Service (ENS)

One-click Fire™

Text, Email, Push, and Voice

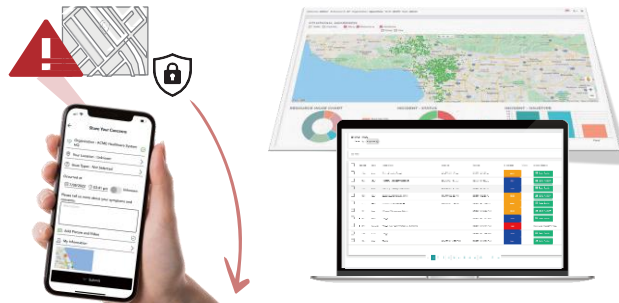
Report back

Hierarchy-aware



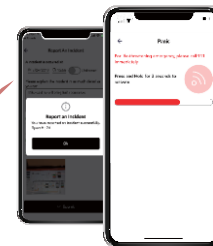
## Anonymous Report

TruScore® Triage Workflow



## Panic Button

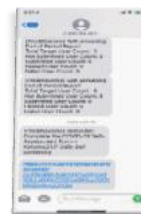
3-Second Hold 'n Fire™



Text (SMS)

Push / In-App

Voice  
(Text-to-Speech)





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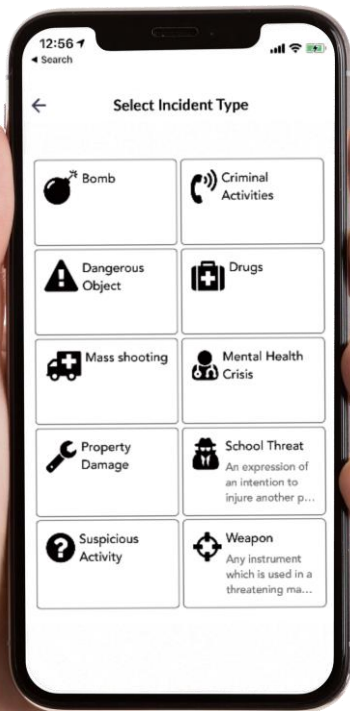
brings

EverBridge

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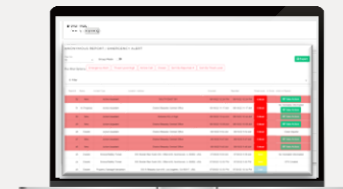
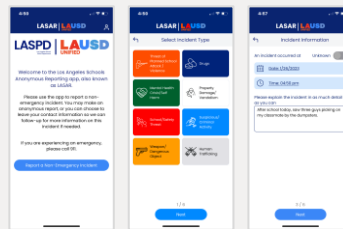


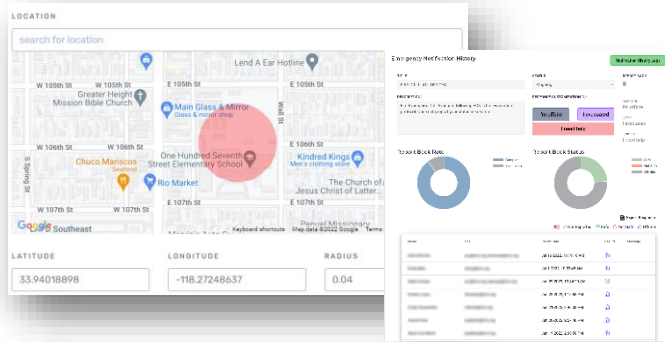
**kokomo**24/7® Escalate™

## Anonymous Reporting

also known as “Tip-line” or “Panic Button”

- Comprehensive tools and services to collect, disseminate, and escalate incident reporting made by the public or employee.
- Cloud with mobile applications and web portal
- AI-driven scoring system to identify and save the resources from acting on incomplete-reports.
- Title IX, Harassment, Complaints, etc.





**Text (SMS)**  
Domestic and international phone numbers



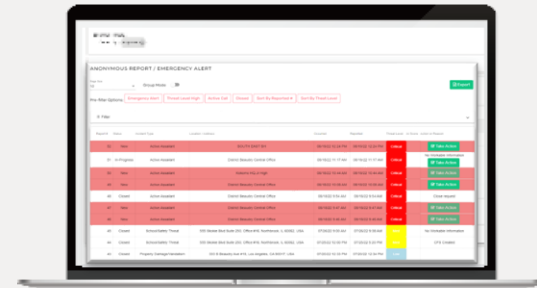
**Push & In-App Notification**  
Via white-labelable mobile application



**Voice Call**  
Text-to-Speech Voice Notification

## kokomo24/7 Triage™ Emergency Management

- Ready for mass use
- Notification with One-Click™ Activation
- Report Back
- Panic Button
- Hierarchy-aware
- Paper Trail





**brings**

**Everbridge  
WebEOC**

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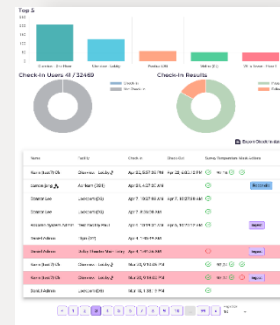
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kokomo24/7® OwIPass™

## As Seen at the 94th Academy®

- Roster Management
- Invite, Ticketing, Scanning Features
- Enforce Health and Safety Protocols
- Check-in Analysis
- Integrates to Cases™, Forms™, Credentials™, Notify™





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**brings**

**Ticketmaster  
Eventbrite**

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# { The Leader }

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**COVID-19 Solutions in AWS Marketplace**

Navigate the impact of COVID-19 with software solutions available in AWS Marketplace

**Contact tracing and screening**

**Kokomo24/7**

**Kokomo24/7 COVID19Tracker**

Recruit, engage and adapt to our new world of work.

**COVID19Tracker™ Back-to-Work Solution**

**SEWP V**

**GSA**

**KTLA 5**  
LA'S VERY OWN

**Los Angeles Times**

The technology that's helping organization...

**THE TECHNOLOGY THAT'S HELPING ORGANIZATIONS TRACK VACCINATIONS**

**DLT**  
A TECH DATA COMPANY

**BlueStar**  
Your Solutions Distributor

**AWS**

**ADP® & EPAY®**

**GSA**  
GS-35F-267DA

**MEDIA**  
<https://youtu.be/HxGikysDpEU>

**Channel**  
<https://youtu.be/HxGikysDpEU>

**Press Releases:**

- COVIDTracker™ <https://bit.ly/3fBPo7p> (March 2020)
- Health Check <https://bit.ly/3f4xdbu> (July 2020)
- OwlPass™ <https://bit.ly/3bGZMtk> (January 2021)
- VaxTrax™ <https://bit.ly/2Rpmbcl> (March 2021)
- DLT Partnership <https://bit.ly/3wgAibh> (May 2021)
- LA Times <https://lat.ms/3LutJxG>

**- Channel Partners:**

- ADP at <https://apps.adp.com/en-US/apps/308505>
- GSA at <https://www.dlt.com/government-products/kokomo-247#tab-10271-2>
- AWS at <https://aws.amazon.com/marketplace/solutions/business-applications/remote-work/>
- Capterra at <https://www.capterra.com/p/206375/COVID19Tracker/>
- WDIV TV at <https://youtu.be/HxGikysDpEU>
- KTLA TV at <https://ktla.com/news/local-news/lausd-releases-safety-app-for-anonymous-reporting>

# Thank you.

**Daniel J. Lee**

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